



To Whom It May Concern,

This letter is being written to share the positive working relationship that we have with 24Hr HomeCare. Sunrise of Palo Alto is a premier senior living community offering personalized services and continuing care options that allow seniors to live their life based on their wants, needs and preferences. At times, we have future or current residents who may require supplemental care, and in these scenarios, we don't hesitate to offer 24Hr HomeCare as one of the resources available within the community.

24Hr HomeCare serves as a strong supplement to the care we provide here at Sunrise of Palo Alto; their team is extremely compassionate, professional, and has a strong understanding of the extra assistance from which some of our residents may benefit. In addition to ongoing one-on-one companionship care and fall prevention supervision, their caregivers are able to provide short-term support during transition periods from the home or hospital. Simultaneously, they can assist future residents at their home prior to moving into the community, easing the transition into full-time care at Sunrise of Palo Alto.

The needs of our residents vary, so flexibility is extremely important when it comes to connecting them with a home care provider. Some residents may require just an hour or two of care while others may require assistance for longer periods of time; being that 24Hr HomeCare doesn't have an hourly minimum, we know we can always count on them to provide care tailored to each individual's specific needs.

In addition to providing care within the community and at our future resident's homes, their caregivers can also provide transportation and supervision for errands, religious services or family events that take place outside of our community's standard transportation hours.

While there are many home care companies we can refer to, we always consider 24Hr HomeCare as a strong resource, and look forward to contacting them for any needs that may arise in the future.

Sincerely,

Priscila Arzate  
Director of Sales

**Sunrise Of Palo Alto**

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