

## Sub Acute Care Center



May 14, 2019

"24 Hour Home Care

21311 Hawthorne Blvd. Ste. 101

Torrance, CA 90503

To Whom It May Concern:

Over the past decade, Providence Little Company Of Mary Sub-Acute Care Center has partnered with 24 Hour Home Care to provide professional caregiving and discharge transportation services. I have served as a Social Worker, for the past 19 years.

The team at 24 Hour Home Care, led by Jesse Thomas, has served as a great resource for my team and the patients that we serve at Providence. The patient population whom we care for often needs assistance at home once they discharge. 24 Hour has been able to respond quickly to help our patients transition home. We utilize 24 Hour's "Ridewith24" program for discharge transportation, but also utilize the caregiving services as an option for patient's that need assistance with their activities of daily living once they return home. Jesse and his team are easily accessible 24/7. This feature is a major benefit to my teams as we are often coordinating complex discharge plans that require immediate response and swift action to generate successful outcomes. In doing this, 24 Hour Home Care has been a great partner in helping us consistently achieve safe discharge plans for our patients. While 24 Hour's staff has been a great resource that specializes in ongoing home care, they are also willing to help for the occasional short-term, 1 time only scenarios that can often be challenge for my team to find a resource for. The flexible scheduling capabilities of 24 Hour Home Care has been great solution in often urgent scenarios for a variety of departments throughout our medical center.

Please feel free to reach out to me with any questions or concerns regarding my work with 24 Hour Home Care. Social Service Dept. (310) 732-6706. Thank You

Sincerely,

A handwritten signature in black ink that reads "Jamal Cobb".

Social Service Dept.