



To whom it may concern,

I am writing this letter of reference for 24Hr HomeCare to highlight some of the reasons we choose to recommend 24Hr HomeCare to assist our patients post discharge. I am the Director of Social Services at Prestonwood Rehabilitation and we focus on providing high quality Skilled Nursing, rehabilitation, as well as long-term care to our patients.

As a Social Worker, one of my responsibilities in our facility is to partner with other health care professionals to ensure our patients transition back home in a safe manner. Often times I find that our patients will need assistance with personal care, ambulation and safety, transportation, nutritious meal preparation, and medication reminders. When we identify our patients may have the need for these activities of daily living we make recommendations to our patients as to providers we've had positive experiences with. We have consistently recommended 24Hr HomeCare to our patients for several reasons including their no hourly minimum and flexibility to meet the requests of our patients.

We recognize that when a family is making the choice to hire a Professional Caregiving Agency it can be a very overwhelming process. The management team at 24Hr HomeCare will personally come out and meet with every patient and answer any questions they may have. The team goes through a thorough Customized Care Plan to identify all medical conditions and create an extensive and detailed care plan. During this meeting a Caregiver Profile form is completed which helps the Account Managers to hand select the best caregiver possible. 24Hr HomeCare can also offer flexibility to their patients by not requiring any hourly or weekly minimums. They will work with the patient and family to identify the most appropriate level of care and the family as the ability to adjust at any time.

Due to our positive experience with 24Hr HomeCare and the positive outcomes our patients have had we would strongly recommend their company to patients and other community partners. If you have any questions please feel free to contact me.

Regards,

Leslie Lopez, LMSW
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Director of Social Services

Prestonwood Rehabilitation

PRESTONWOOD *Rehabilitation*

2460 Marsh Lane • Plano, Texas 75093
214.731.5955 phone • 214.731.5977 fax
www.prestonwoodrehab.com