



24 Hour Home Care
c/o Gavin Ward
200 N Pacific Coast Highway, Suite 300
El Segundo, CA 90245

To Whom It May Concern,

I founded Grace Care Management 20 years ago after initially serving as a frontline nurse. Grace Care Management provides both geriatric care management and in-home caregiving services as a licensed home care organization under the California Department of Social Services. Grace Care Management primarily serves San Diego County but has also supported clients in other parts of Southern California. After first meeting with Ryan Iwamoto, 24 Hour Home Care's Founder, and Gavin Ward, Regional Director, for lunch many years ago to explore working together, I've had the opportunity to work with a variety of leaders at 24 Hour Home Care as we've developed a partnership in which I refer caregiving cases that my team may not be able to successfully support with caregiving staff (possibly due to location. Skillset, etc.). To date, we've worked with 19 mutual clients, with 24 Hour Home Care providing over 13,000 hours of care for these individuals.

As a geriatric care manager, I've worked with many caregiving agencies for decades, but 24 Hour Home Care has stood above the others for a variety of reasons. I've worked with a variety of leaders at 24 Hour Home Care including Vice President Joe Zimmer as well as San Diego leaders Diego Chacon, Bryan Naudin, and Angela Silva, all who have been extremely professional, responsive, and reliable, regardless of time of day or night. Bryan and I meet regularly to discuss our mutual patients, industry updates, or possibly having Bryan provide education to my staff, including the option for continuing education units as 24 Hour Home Care is an approved CE provider for nurses, social workers, and certified case managers. Besides supporting Grace Care Management with caregiving support, I've also had the privilege of collaborating with 24 on other strategic initiatives, including a transitional care project with one of San Diego's largest health systems as well as participating as a guest on PopHeath Podcast, a show hosted by 24. Everyone I've interacted with at 24, from executive leaders to its caregiving team has been a joy to work with, and the energy, enthusiasm, and innovation 24 Hour Home Care displays is second to none. I look forward to a continued positive relationship with 24 Hour Home Care and highly recommend 24 to other geriatric care managers, healthcare professionals, and families.

Sincerely,

Cindy Hasz, LVN/CMC
Certified Geriatric Care Manager
CEO/Founder, Grace Care Management