



**National  
Multiple Sclerosis  
Society**  
Pacific South Coast  
Chapter

July 19, 2012

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Mr. Tyner Brenneman-Slay  
24Hr. HomeCare LLC  
18552 MacArthur Blvd., Unit #405  
Irvine, CA 92612

Dear Mr. Brenneman-Slay,

I wanted to take a moment to express our gratitude towards 24Hr HomeCare. We have been using your agency since 2010 as a referral to our clients with multiple sclerosis. We have a financial assistance program where we can pay towards in-home care and the feedback we've received from our clients has been nothing less than positive. One client in particular was very resistant to having someone who is unfamiliar to her come into her home, but felt at ease upon meeting Tiffany, who has been a tremendous help to her.

We also hire your caregivers for our larger client events such as our Annual OC Research Symposium, where we typically have close to 200 people with MS, family members, and local medical professionals in attendance. The caregivers are attentive to the needs of our guests and are consistently there when someone needs assistance. We are usually short staffed at these events so it is reassuring to us to have your caregivers on hand to help clients in ways that we can't.

As someone who has been in this field for 15 years, I must say that it is difficult to find a reputable agency that offers consistent excellence, but I feel that we have found that with 24Hr HomeCare. Everyone we have worked with, from booking to billing, has been friendly and personable, yet professional, which are qualities that we and our clients look for.

Thank you for your excellent service. We look forward to a long-standing relationship with 24Hr HomeCare.

Sincerely,

Amy Keller  
Director, Clinical Programs and Services  
760-448-8403  
amy.keller@nmss.org

