



East Valley Multipurpose Senior Center

5000 Colfax Ave. North Hollywood, CA 91601 818-766-5165

September 28th, 2010

To Whom It May Concern,

I am writing this letter to discuss an outstanding working relationship that the East Valley Multipurpose Senior Center has with 24Hr HomeCare and Joseph Zimmer.

I have been working with Joseph Zimmer since 2008, and since then, he has coordinated and overseen care for numerous clients and has done an outstanding job. I have worked as a Case Manager for 21 years and have utilized many homecare agencies. There are many agencies available for a family looking to hire a Caregiver and 24Hr HomeCare definitely stands out in a crowded field.

When I refer clients to 24Hr HomeCare; I know that they will be speaking with caring, resourceful professionals that offer a very personal touch to a process that can sometimes be stressful and overwhelming. I know that my clients will reach a live person 24 hours a day, seven days a week. I also recognize that the office staff is very conscientious with its screening and hiring process which includes numerous nationwide background checks; something that is very important to me.

24Hr HomeCare is very involved in the community and has shown ongoing support for the East Valley Multipurpose Senior Center. They are resourceful and are contracted with several organizations that pay for homecare services for seniors in the Valley, potentially creating an opportunity to supplement the cost of care.

24Hr HomeCare and Joseph Zimmer have been wonderful partners to work with because they are professional, responsive, friendly, and always happy to help. I would gladly recommend them to any family or organization looking for a credible, high quality homecare provider. Please feel free to call me if you have any additional questions.

Sincerely,

A handwritten signature in black ink that reads 'Marianne Ybarra'.

Marianne Ybarra
Case Manager