



WESTSIDE
REGIONAL CENTER

April 14, 2010

To Whom It May Concern:

This letter is written to express my complete satisfaction with services provided by 24Hr HomeCare as a vendor for the Westside Regional Center. 24Hr HomeCare has been a contracted preferred provider of the Westside Regional Center since March 2009. They have been contracted to provide in-home respite, specialized supervision, and personal assistance services to developmentally disabled children and adults of the Westside Regional Center.

The services of 24Hr HomeCare have always been provided in a very professional manner. I am very pleased with the quick and friendly response that I get every time I am on the phone with the staff. They are always very courteous and accommodating to my specific requests, and I am truly confident that this superb level of customer service is passed on to my clients and other customers of 24Hr HomeCare.

While working with 24Hr HomeCare, I have received numerous compliments from many of my clients that have utilized its service. Most often, families have appreciated the quick response time and ease of setting up services with a qualified Care Provider. I am most impressed with their ability to handle some of my most challenging clients that other companies were not able to work with.

Please feel free to call me directly at (310) 258-4082 if you have additional questions regarding 24Hr HomeCare.

Most Sincerely,

Jodi Komesu
Service Coordinator
Consumer and Family Services Unit 70
Westside Regional Center
(310) 258-4082

Committed to Providing Support and Services to People with Developmental Disabilities

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