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July 23, 2010

To Whom It May Concern,

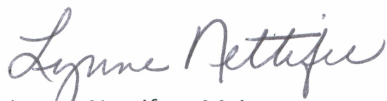
On behalf of VITAS Innovative Hospice, I would like to take this opportunity to share with you the positive relationship we have formed while working with 24Hr HomeCare and its staff.

I am the Bereavement Manager for VITAS in Torrance, California. Our staff of Social Workers and Chaplains have had the opportunity to work with 24Hr HomeCare in multiple capacities. The results have been both positive and immediate.

24Hr HomeCare has assisted our patients since 2008. Their Professional Caregivers would work alongside our Hospice staff to provide the best quality of care for our patients at the end-of-life. The entire staff at 24Hr HomeCare have been professional, caring, and accommodating to the unique needs of our patients'. Often these needs are urgent and one reason to choose to work with 24Hr HomeCare is their fast response time and all hours availability. Our patients have reported to us that 24Hr HomeCare has been available to address their inquires, emergencies, and scheduling changes even outside of business hours. When I have had the need to call them, their office staff will always greet and assist me with conscientious customer service, professionalism, and courtesy.

It is with confidence I would recommend 24Hr HomeCare. We really appreciate their support in caring for our patients and we look forward to an on-going relationship with 24Hr HomeCare.

Sincerely,



Lynne Nettifee, M.A.  
Bereavement Services Manager

**VITAS**<sup>®</sup>  
Innovative  
Hospice Care<sup>®</sup>