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September 24, 2010

I am pleased to recommend 24 Hr. Home Care to your company. I have worked directly with Joseph Zimmer, Regional Sales Manager of 24 Hr. Home Care, on numerous occasions. Their work and expertise as home care providers are top-notch, and we have been very pleased with all of the services they have done for our company, Partners In Care Foundation.

24 Hr. Home Care has been a contracted vendor for Partners in Care Foundation's Multipurpose Senior Services Program since January of 2009. Our program provides case management services to the most frail and disabled seniors throughout parts of the San Fernando Valley, Santa Clarita Valley and Antelope Valley. We take our program seriously and require the same from our vendors due to the nature of our work in providing care for one of the most vulnerable populations, our seniors. Our seniors are at risk without the many services we provide and are certifiable for being institutionalized in skilled care.

24 Hr. Home Care has demonstrated outstanding performance in providing direct services to our clients in personal care, light house keeping, meal preparation, protective supervision, respite care and social reassurance. We are very satisfied with their services and they have shown great understanding of our programs protocols. Our clients, who often request the same caregiver from 24Hr. Home Care, are very pleased with all of their care needs being met and continue to have positive report in areas of professionalism, understanding, and excellent care performed by their caregivers.

24 Hr. Home Care is trustworthy, honest and reliable. Their workers portray wonderful characteristics, good judgment and always go above and beyond the norm for the care of our clients. Joseph continuously acknowledges and appreciates all of our client referrals and has formed a positive rapport with all of our staff members.

I recommend 24 Hr Home Care without hesitation and will continue to use their services to improve the quality of care, independence and comfort of our clients to age at their homes. If you have any further questions, please feel free to contact my office at (818)837-3775, ext. 106.

Sincerely yours,

Ester M. Sefilyan, MSG Supervisor Care Manager
Multipurpose Senior Services Program (MSSP)
phone: 818-837-3775 x106