



September 21, 2010

To Whom It May Concern,

I have written this letter to express an outstanding working relationship that ONEgeneration has developed with 24Hr HomeCare.

I am a Case Manager with ONEgeneration, and our staff is pleased to work with 24Hr HomeCare as a strong resource for our clients and others in the community who may be in need of assistance both inside and outside their home. 24Hr HomeCare is currently working with various clients that receive assistance from ONEgeneration through our Adult Day Care, Case Management Department, and other comprehensive socialization and wellness programs.

Our Case Management team frequently receives calls on our intake line from seniors, family members, Social Workers, neighbors, etc. seeking recommendations and referrals for various resources in the North Los Angeles area. Often, these calls include a request for Home Care referrals to help alleviate some assistance a client may have. My referrals can help connect these seniors to a company that I trust and have a relationship with such as 24Hr HomeCare, as opposed to encountering the risks of hiring a private Caregiver or making decisions from a phone book.

24Hr HomeCare is an ethical and reliable company which offers distinctive features that stand out from other homecare providers. They have demonstrated various times a commitment in quality care and are extremely responsive with both urgent and non-urgent cases. Additionally, a large percentage of our clients are living with some form of Dementia and/or memory impairment. Knowing that 24Hr HomeCare provides Alzheimer's and Dementia training to its Caregivers, including education programs with the Alzheimer's Association gives ONEgeneration a better piece of mind as our seniors and the well-being of their lives is of utmost importance.

I highly recommend 24Hr HomeCare for anyone seeking Professional Care Giving services. If you have any questions, feel free to contact me at (818) 708-6615.

Sincerely,

Jenna Hauss
Case Manager
ONEgeneration

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